Curbside collection services include household waste or garbage, recyclable material collection, yard waste and bulk waste.

For successful pick-up in all service areas, roll carts, bundles, yard and bulk waste MUST be:

- curbside from 6 a.m. to 6 p.m.
- within 3 feet of the curb or edge of the street
- at least 3 feet from fixed objects and vehicles
- at least 3 feet from any other set out intended for pick-up, e.g. yard waste must be 3 feet from roll carts and bulk items

3 Feet is Sweet!
For optimal curbside collection, all waste & recycling materials must be placed curbside 3 feet away from everything else and each other. That way drivers can easily maneuver equipment to collect your waste. Make sure to place all collection items within 3 feet of the curb or edge of the road so carts can be emptied efficiently and safely.
Cart Description: Dark Gray

Service Frequency: Weekly

Four times per year residents are allowed to place 5 additional bags of garbage beside the garbage cart for collection.

Guidelines for Household Waste collection:

- Waste must be curbside from 6 a.m. to 6 p.m.
- Place all household waste inside your garbage roll cart.
- Position the garbage roll cart so the lid opens to the street.
- No other container may be used for household waste.
- Roll cart must be within 3 feet of the curb or edge of the street.
- Roll cart must be at least 3 feet from other fixed objects and vehicles.

DO NOT place the following materials/items at the curb or in your garbage roll cart:

- Trees or land clearing debris, e.g., rocks or large tree remains, including trunks, stumps or root systems regardless of how small they have been cut.
- Cars, automotive parts, engines.
- Boats.
- Tires.
- Asbestos.
- Radioactive Materials.

If any of these items are found in your cart or at the curb, the cart will be tagged with an instructional notice and not serviced. Call (863) 284-4319 for information on proper disposal.

Put your cart out the night before! Household Waste Collection begins at 6 a.m. To ensure your roll cart is at the curb, put it out the night before.

Lid Down! To minimize litter in front of your home, make sure your garbage roll cart lid is closed.

Submit your requests online! Visit www.polkwastewise.net to request bulk pick ups, report missed collections and more!

www.polkwastewise.net
(863) 284-4319
YARD WASTE COLLECTION

Yard Waste collection service is intended for the collection of routine lawn and landscape maintenance.

**Service Frequency:** Weekly

**Guidelines for Yard Waste collection:**

- Waste must be curbside from 6 a.m. to 6 p.m.
- Place within 3 feet of the curb or edge of the street or road
- Place at least 3 feet from other fixed objects and vehicles
- Each bundle, bag or container of yard waste should weigh no more than 50 pounds
- Grass trimmings and leaves must be bagged or containerized for collection
- Routine yard waste or trimmings should not exceed 6 feet in length and 6 inches in diameter. If branches or trimmings must be cut or altered to meet these specifications, the material may not be considered routine. Removal will be the responsibility of the resident. Contact Waste & Recycling for a list of commercial haulers.

**Routine yard waste is any vegetative matter resulting from routine residential lawn and landscaping maintenance, which includes:**

- Shrub and tree trimmings
- Grass clippings
- Palm fronds
- Branches

Material placed curbside that does not meet the county guidelines of routine yard trash will be tagged with a non-collection notice, informing the resident that the material is non-conforming debris and cannot be collected as part of the residential curbside program. If material is non-conforming, then disposal is the responsibility of the resident.

**Routine yard waste does NOT include:**

- Whole trees/tree trunks
- Stumps/logs
- Root systems
- Land clearing debris (i.e. rocks, bushes)

**Plan Ahead!**

Yard waste that appears to be from a major landscaping event will not be collected. Plan for tree removals and other large-scale landscaping events in advance. Contact our customer care team for a list of private haulers who will remove large yard waste from your property.

www.polkwastewise.net
(863) 284-4319

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**DID YOU KNOW**

As a part of Polk County’s Residential Collection program each property is assessed for 500 pounds of yard waste disposal at $5.76 per year. That’s about $.11 per service.
Bulk Waste collection is for those household items that are too large to fit inside the garbage roll cart.

**Service Frequency:** Monday through Friday as needed; please allow 3 business days for collection.

Bulk items do not require scheduling for collection. Our haulers will make note of bulk items curbside as they move along their routes. However, if you would like to schedule a bulk waste pick-up you may do so by calling the Waste & Recycling Customer Care team (863) 284-4319.

**Guidelines for Bulk Waste collection:**

- Bulk waste must be curbside from 6 a.m. to 6 p.m.
- Two bulk items will be collected per service.
- Items must be placed within 3 feet of the curb or edge of the street.
- Items must be placed at least 3 feet from fixed objects and vehicles.

**DO NOT place the following materials/items at the curb or in your garbage roll cart:**

- Trees or land clearing debris
  e.g., rocks or large tree remains, including trunks, stumps or root systems regardless of how small they have been cut
- Cars, automotive parts, engines
- Boats
- Tires
- Asbestos
- Radioactive Materials
- Explosives, including propane cylinders
- Biomedical Waste, including sharps/syringes used for medical purposes
- Household Hazardous Wastes, such as: Lead-acid batteries, used oil or oil filters, any product labeled toxic, poison, corrosive, flammable, irritant
- Construction debris

If any of these items are found in your cart or at the curb, the cart will be tagged with an instructional notice and not serviced. Call (863) 284-4319 for information on proper disposal.

**The rule of two!**

To help ensure clean communities, be sure to only set out two bulk items at one time. Once those two items are picked up, then you can set out two more for collection.

www.polkwastewise.net
(863) 284-4319
The goal of the Recyclable Materials Collection Program is to effectively collect materials that have the greatest potential to successfully be reused or recycled into new products or packaging.

**Service Frequency:** Weekly

**Cart Description:** Black with a Yellow Lid

**Guidelines for Recyclable Material collection:**

- Recyclable material must be curbside from 6 a.m. to 6 p.m.
- Roll cart must be within 3 feet of the curb or edge of the street or road
- Roll cart must be at least 3 feet from other fixed objects and vehicles
- No other container may be used for recyclable materials roll cart

**Accepted Materials:**

- Aluminum cans
- Tin/Steel cans
- Tin or aluminum lids
- Clean cardboard
- Plastic jugs (HDPE plastics) Translucent color only. No clear or colored plastics.
- Newspaper or uncoated paper

Keeping recyclable materials dry and free of grease, soil and residue is the best way to ensure success. Avoid including items that can contaminate your cart. By keeping your roll cart lid closed, you will minimize contact with rain and keep your materials dry. Only items listed above should be placed in the recyclable materials cart; items not listed above, should be placed in the garbage roll cart.

**When in doubt, leave it out!**
Whenever there is a question about whether or not an item should be placed in the recyclable materials roll cart, place it in your garbage roll cart instead. Items that are not accepted in our recyclable materials program can contaminate other good materials, decreasing their ability to be made into new products or packaging.